

Cancellation Policy

Written by Travel Direct 101

Rates

All rates published on the Travel Direct 101 Websites are not guaranteed and subject to change without notice. We recommend that you request a quote for the latest rates and service expectations when making a booking.

Cancellation Policy

The provision of services is subject to availability. Should you cancel your confirmed reservation/s for whatever reason, you shall be held liable for an administration fee applied by Travel Direct 101 to cover costs incurred in the course of your reservation. This will be up to the amount of 5% of the total value of your reservation and will be deducted from your deposit.

Should you fail to turn up for a reservation without informing us at least 48 hours in advance, you will not be entitled to a refund and will be held liable for the full outstanding amount.

Please note that you will be subject to both Travel Direct 101 and the supplier's cancellation fees and policies.

On cancellation you will be notified by email of the exact fee applicable.

We are a service provider and cannot be held liable for any changes/ cancellations done by the supplier's accommodation establishment.

Deposit / Cancellation Policy

1

All bookings require a 50% deposit to secure the booking. Unless specified otherwise by the establishment in question. Deposits have to be paid within 24 hours from date of booking made.

2

The Cancellation policy below is our standard policy to any booking made, unless again specified otherwise by the establishment in question.

- No cancellation fee will be charged should the booking be cancelled 30 days or more prior

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to the day of arrival.

- A 25% cancellation fee will be charged should the booking be cancelled between 16 - 29 days prior to day of arrival.

- A 50% cancellation fee will be charged should the booking be cancelled less than 15 days prior to the day of arrival.

- A 100% cancellation fee will be charged should the booking be cancelled less than 48 hours prior to the day of arrival, or should the guest not arrive.